



Game Connection Account e-mail:
Game Connection Order number:

GC Use
Only

Customer Name:
Delivery Address:

Postcode:
Details of missing item(s):

Nature of claim: (Please tick)

Not Arrived	
Missing contents	

Delivery details:

1 st / Recorded/ Special/ Courier	
Confirmed Date of despatch:	

To assist our claim for the lost item with Royal Mail / Parcel Force we would be grateful if you could answer the questions below and return the form either by post to:
Game Connection Customer Services, Suite 120, Regus House, Herons Way, Chester Business Park, Chester, CH4 9QR

Have any items from the order been received yet?

Has any trace been found of the missing item(s), or do you know what happened to them?

Any other comments?

Declaration:

I/we confirm that the above statements are true. I/we also undertake to advise Game Connection immediately if any items on this claim form are subsequently traced.

Name:

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Signature:

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Tel number:

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Date:

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Please note that all data supplied will be used to process your claim and passed on to Royal Mail/ Parcelforce for further investigation.